Harbor Humane Youth Camp FAQ

Harbor Humane Society has a line-up of action packed, animal filled, fantastically fun youth camps. These camps are for kids interested in animals and humane education. What better way to spend your break than hanging out with amazing animals, making new friends, learning cool new things, and playing games?!

Our camps will SPARK kids to learn different skills regarding patience, empathy, responsible pet care, and compassion for all creatures. Each camp will feature a variety of animal related topics that will entertain and teach your child all about the world of animals. Kids have the opportunity to have a one-of-a kind hands-on learning experience. Our campers aren't the only ones who have fun, our beloved shelter animals also receive much-needed TLC. These camps are held during Winter, Spring, and Summer breaks!

Details

- Summer Camp sessions available for kids ages 5-13. There are one-day camp sessions available for older kids as well.
- Aside from our Art Camp and single-day camps, all summer camps will run Monday-Friday. Full-day camps are 9am-4pm, morning session is 9am-12pm, and afternoon session is 1-4pm.
- The fee for camp varies depending on the camp.
- Extended care is available before camp (8-9am) for an added fee.
- A limited number of financial aid scholarships are available for qualified applicants. For more information, email programs@harborhumane.org.
- Harbor does not provide lunch or snacks. Campers must bring their own.

How to Register

- Register online at harborhumane.org/programs/youth-programs/camps and follow links.
- Payment must be made in full at time of registration.

Where does camp take place?

 Camp takes place at Harbor Humane Society, located at 14345 Bagley St, West Olive, MI 49460. All camps will meet in our Training Center, the metal building to the south of the main building.

What are the camp hours and fees?

• Camp sessions run Monday-Friday, with the exception of our Art Camps and one-day camps. Full day camps will be 9am-4pm, while half-day sessions will either run 9am-12pm (morning session) or 1-4pm (afternoon session). Campers arriving more than 15 minutes before the start of their sessions or staying more than 15 minutes after the end of their session will be charged a fee of \$15/day. Camp fees vary by camp.

Is there extended care?

 We offer morning care from 8am-9am for \$10/day for our Summer Camps. You must choose this option during registration or contact us at <u>programs@harborhumane.org</u> prior to the first day of camp to receive this service.

What is the camper check in and out process?

Campers must be signed in and out of camp every day. Only people on the authorized list to pick up/drop off will be able to take your child home. If you need to add someone to the list, please email us at programs@harborhumane.org. If you need to pick up your camper earlier than the scheduled pick up time or drop them off late, please email us at programs@harborhumane.org or call or text to 616-218-1547.

What if I am running late or running early?

Campers who arrive more than 15 minutes before their scheduled start time or are not picked up within 15 minutes of their scheduled ending time will occur a fee of \$15 for each time. If you are running late for pick up, please email us at programs@harborhumane.org or call or text to 616-218-1547. Please note that you will be responsible for paying the \$15 fee even with notice.

What items should campers bring to summer camp each day?

- Labeled bottle of water.
- A snack (or two if all day camp) in a labeled bag.
- If staying all day, a lunch in a labeled bag or lunchbox.
- Layers of clothing for indoor/outdoor activities.
- Closed toed shoes (no sandals).
- Sunscreen

What items should NOT be brought to camp?

- Cell phones (if cell phones are brought, they must remain in student's backpack until instructed).
- Electronic toys, mp3 players, or video game devices.
- Heely's (shoes with wheels).
- Open-toed or slip on shoes
- Personal pets
- Weapons of any kind.

Do you offer scholarships?

 Yes, we have a limited number of full and partial scholarship opportunities. The deadline for scholarship applications to be submitted is April 30, 2024. For more information, please email <u>programs@harborhumane.org</u>.

What is the cancellation and refund policy for summer camp?

- Through the registration platform, you are able to cancel your refund within 48 hours without penalty.
- After the 48 hour period, you will be able to cancel your registration up to two weeks before the start of camp with a \$10 processing fee, also through the registration platform.
- Refunds will not be provided within two weeks of the start of camp.

How much time is spent directly with animals each day?

We strive to have 60-90 minutes with animals during our 3-hour camps, and 120-180 minutes during full day camps. Please note, we do not know what type of animals or how many animals we will see until the day starts. Each day, HHS brings in and adopts out animals. Also, many animals may not be suitable to interact with kids during camp.

- Camper interactions may include feeding, grooming, walking, petting, training, and making enrichment items for the animals.
- Campers may also interact with animals brought in by staff or presenters. On days
 where we know that interactions with adoptable animals may be minimal, animal
 ambassadors belonging to staff may stay with us during camp.

What is the camp discipline policy?

- Disciplinary action may be taken if a camper displays behavior that disrupts the camp program. Examples of this behavior includes, but is not limited to, inappropriate language, bullying, making fun of or insulting others, using profanity or derogatory language, harming or frightening the animals, physically harming others, not following directions, or other actions that make animals or other campers feel uncomfortable.
- Consequences for undesirable behavior:
 - First offense: Verbal warning from staff or volunteers
 - Second offense: 10 minute break from camp activities; follow-up with parent/guardian
 - Third offense: Sent home and meeting with parent/guardian
 - o Fourth offense: Removal from camp; no refund given
- In the event of extreme infractions, Harbor Humane reserves the right to remove a camper from the program immediately without prior warnings.
- Every effort is made to accommodate campers with special needs, including those with behavioral challenges. Parents or guardians of children who need special attention or have behavioral challenges must notify us of the issue in the medical needs section of the online registration form. Camp staff is trained to be able to handle many common health and some behavioral disorders. However, campers with severe behavioral disorders that may continuously interfere with the camp program must have an aide present.

How can I contact camp personnel with questions?

Phone: 616-399-2119

• Cell: 616-218-1547 (for immediate needs during camp day only)

• Email: programs@harborhumane.org (preferred method of communication)